



residents' newsletter

Hello!



Hello – and welcome to your Preim Autumn Newsletter, designed to keep you informed about what is happening on your estate.

As the appointed Managing Agent for your estate, Preim are here to assist you with any questions you may have regarding your management company, or the maintenance of your estate. If required, please contact your Preim Estate Manager via our email address: helpdesk@preim.co.uk or telephone: 01778 382210. We would love to hear from you!

If you are still receiving correspondence from Preim via post, why not sign up to receive all communication via email. Email correspondence is instant, this means you will be able to receive communications from Preim as quickly and efficiently as possible and there are no postage costs which helps keep your service charge to a minimum. It's also a greener way to communicate!

Simply scan the QR code to register.



Community Events

Thank you to everyone who attended both the Community Fun Day & Open Air Cinema back in August, as well as the Halloween Event held last month. It was fabulous seeing everybody from the community together.

Whilst we at Preim support these events, they are very much arranged by residents for residents, and we're always on the look out for others to get involved.

If you have any ideas for what you'd like to see in your community or you know how to make our current events better, please get in touch. We'd love to hear your ideas and hopefully get you involved in arranging future events.



Maintenance of Private Plots

Recently we have received a number of queries from residents chasing up the maintenance of certain areas, for it be established that area falls within the boundary of another property owner, meaning it is their responsibility to maintain. May we take this opportunity to remind residents to ensure they are aware of their property boundaries and which areas are your responsibility to maintain.

It is important that areas within individuals property boundaries are maintained to avoid causing issues for other residents of Tadpole Garden Village. This involves ensuring that any hedgerows / trees/ foliage is kept clear of pathways and roads. We have had occasions this year when pathways have been blocked due to a lack of maintenance to hedgerows belonging to residents. Thank you in advance for your co-operation.

Grounds Maintenance Update

With the end of Summer now well upon us, the days drawing in and the weather cooling, the growing season is over. This means that the grounds maintenance team on your estate will be spending much less time cutting grass and weeding.



Their focus will now shift to clearing leaves and other fallen debris. They will also start to turn their attention to those winter gardening jobs, such as shrub pruning, grass edging along footpaths and the turning over of shrub beds.

If you would like to see a copy of the full grounds maintenance specification for your estate, please visit the Preim portal which is accessible via Preim's website. Your login details would've been provided to you along with your most recent invoice.



Hedge Cutting

Many residents will be aware of the requirement for hedge cutting across Tadpole Garden Village. Due to the size of some of the hedges, the most effective approach to cutting the hedges is via tractor and flail. Unfortunately the weather this year has been particularly challenging with the ground not always suitable for heavy machinery, which has unfortunately delayed the hedge cutting this year.

Whilst this will be completed this year, our grounds team are currently reviewing some alternative approaches. Please be assured the hedges will be cut this year and we thank you for your understanding in respect of the delay.

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